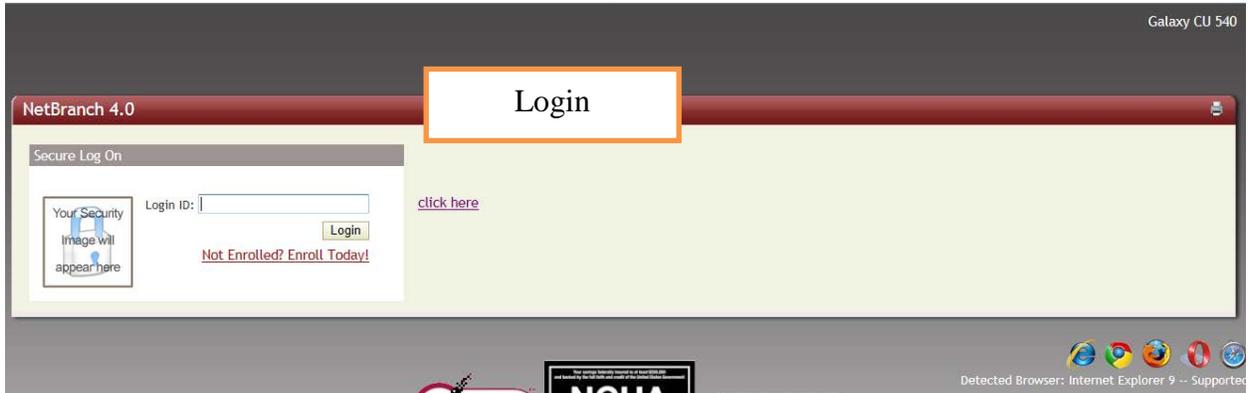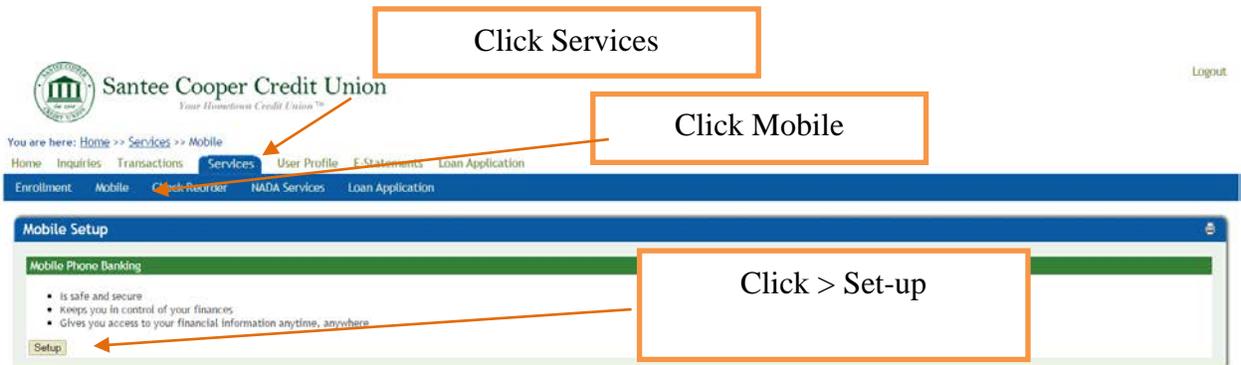**fiserv.**

Mobiliti – Member's Help Sheet
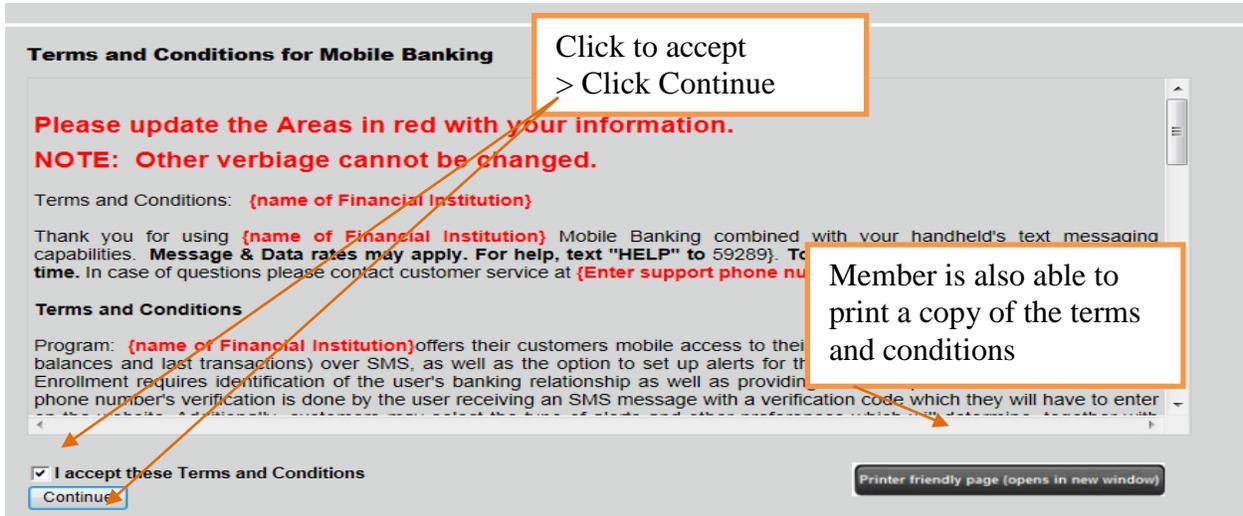
Netbranch (Member's Experience) Using NetBranch

Services > Mobile

Member will review the Terms & Conditions
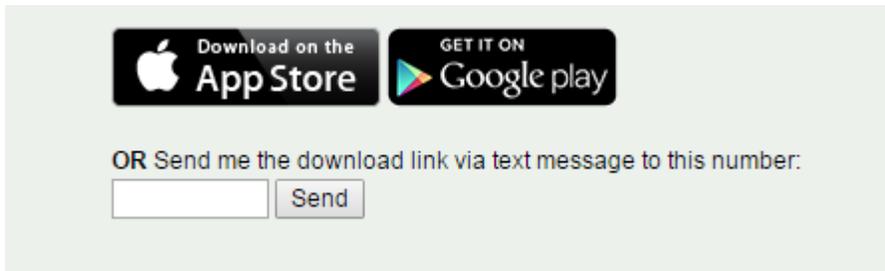

You can access our App Code by logging into home banking and selecting the mobile banking service screen. The App Code will be shown on this screen along with an option to have a text message sent that will contain a link to download the TouchBanking application. Record this App Code as it will be needed to register the application.
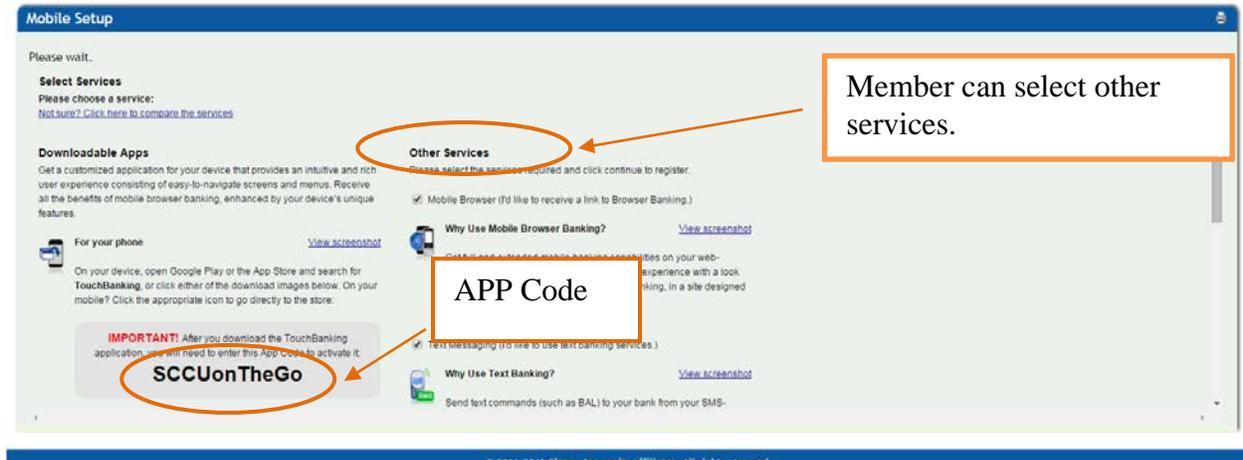
Compare Services

Features	Text Banking	Mobile Browser	Phone Application
Check account balance	✔	✔	✔
View transaction history	✔	✔	✔
Transfer money between accounts	N/A	✔	✔
Pay Bills	N/A	N/A	N/A
Find nearby ATMs or branch locations	N/A	N/A	N/A

Account Selection and Configuration

1. Select your timezone which helps us to determine when to send alerts to your ph...

Time Zone: (GMT-08:00) Pacific Time (US & Canada) ▾

> **Select your time zone**

2. Select the account you wish to access through Mobile Banking and confirm their nicknames

Eligible Accounts	Mobile Banking Nickname
☑ Share (S000) (*000) Savings	1

What's a Texting Nickname?
The nickname identifies the account in a text message. For example, to check your transaction history, text HIST followed by the account nickname, such as S1.

View Example

> **Create your accounts nicknames**

> **Check the accounts you would like to be eligible through Mobiliti**

[Back]

[Continue]

> **Click Continue**

Mobile Setup

Other Services
Please enter your mobile phone number to register for other services.

Mobile phone number: [   ]   For example, 5551234567

> **Enter your mobile device phone number**

- **Text Banking**
- **Mobile Browser**
- **Alert Banking**

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

A. You are the account holder, or
B. You have the account holder's permission to do so.

Message and data rates may apply. **For help, text "HELP" to 72080. To cancel, text "STOP" to 72080 at any time.** Message frequency depends on account settings. For assistance, please contact customer service at 1234567890.

[Back]   [Continue]

> **Click Continue**

Our participating carriers include (but are not limited to): AT&T, Sprint, T-Mobile®, U.S. Cellular®, Verizon Wireless

Enter Activation Code
Enter the activation code we sent to your phone.

Activation Code [   ] [Activate]

Enter the activation code the member received from a Text message on your mobile device> Click Activate

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

A. You are the account holder, or
B. You have the account holder's permission to do so.

Message and data rates may apply. **For help, text "HELP" to 72080. To cancel, text "STOP" to 72080 at any time.** Message frequency depends on account settings. For assistance, please contact customer service at 1234567890.

Mobile Setup

Activation Successful

[Print This Page for My Records]

You can print this page for future reference

Important Information

Text Message Banking

- Expect to receive a text message with your mobile banking short code and texting commands
- Text 'BAL' for your balances
- Text 'HIST' + your account's texting nickname for a list of transactions (ex. HIST C1)

Mobile Browser Banking

- Expect to receive a text message with a link to the mobile banking site
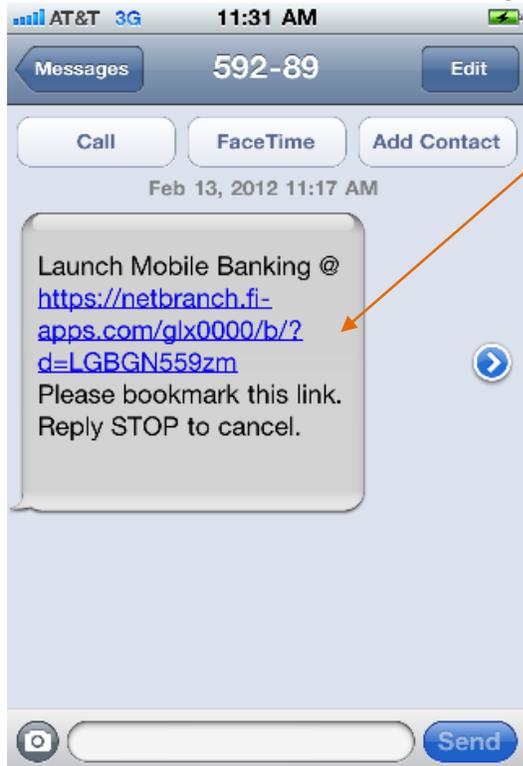- Click and bookmark the mobile banking site's unique link

Alert Banking

- Now that you've registered for Alert Banking, Click here to set up specific mobile alerts.
- To begin receiving alerts on your phone, you'll need to specify the account and choose the type of alerts you'd like to receive
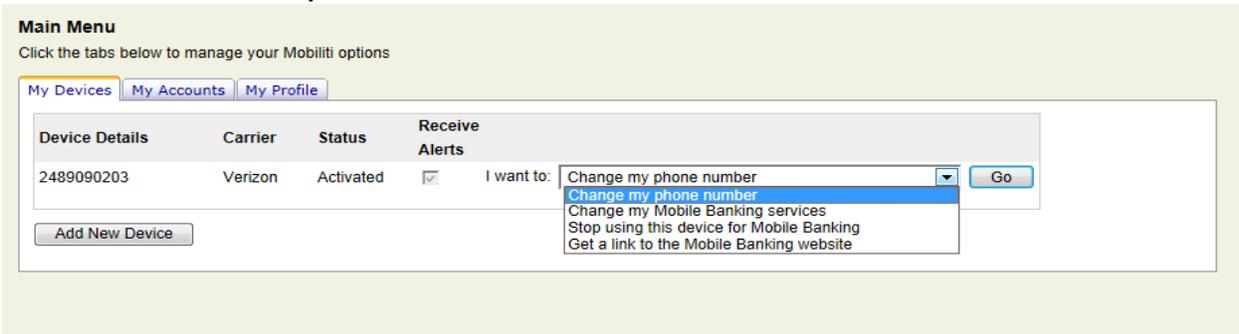
WAP Channel:

**Member will have received a Text Message with the word "Launch"**

Click URL to launch> click the Log In button>answer MFA question > enter Password

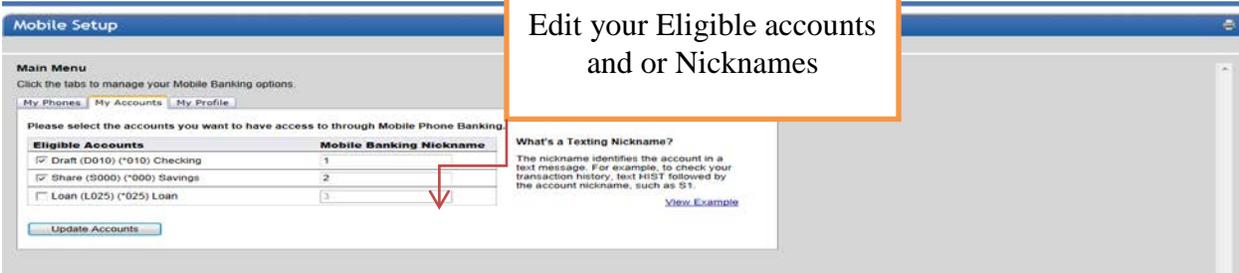**After Member has registered for Mobiliti Using NetBranch: They will have access to the below options.**

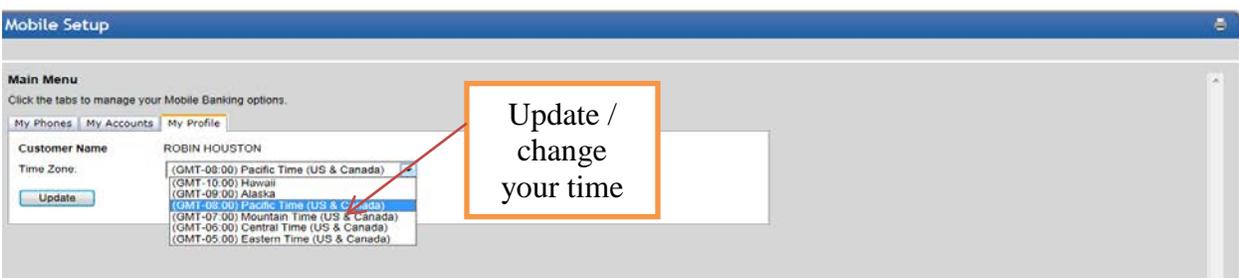**Services > Mobile> Set Up> the member has access to an "I want to" Menu.**

Member's will be able to edit the following: "My Phone"

> List of "I want to": (options)

My Accounts"

> Edit your Eligible accounts and or Nicknames
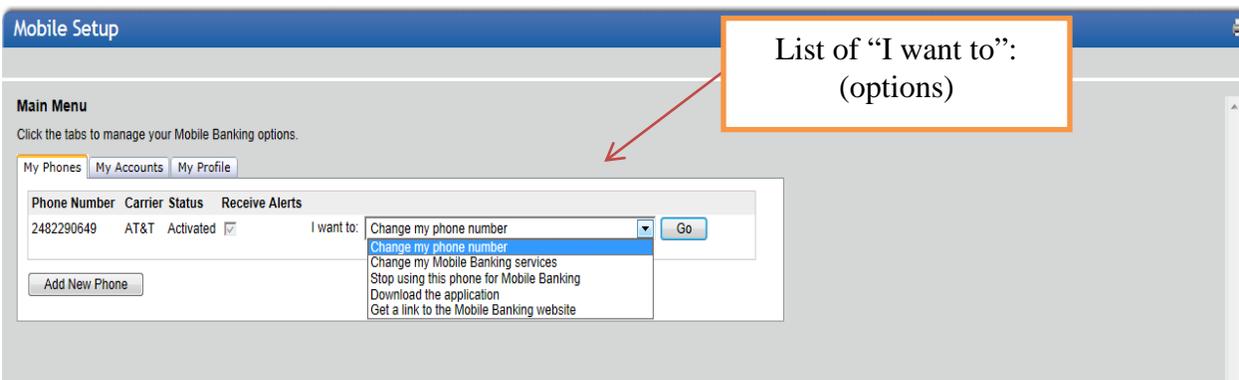
"My Profile"

> Update / change your time

NOTE: When using the Customer Manager tool, staff will have access to assist your membership or they may walk the member through the above options using NetBranch.